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For immediate release
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PAG conducts transportation survey to learn rider needs
Pima Association of Governments and a team of partners are surveying special needs transportation riders to help identify their unmet transportation needs.

The survey is targeted for older adults and persons with disabilities who use bus and van transportation provided by public providers, such as Sun Van and Handicar, nonprofit providers, such as Easter Seals Blake Foundation, and private providers such as Discount Cab.

The survey asks riders about the purpose of their trip, the service they use, why they use bus and van transportation, where else they would like to go that public transportation doesn’t currently have service to, and how often they use private transportation.

All riders of special needs transportation are encouraged to fill out the survey by going online to: https://www.surveymonkey.com/s/PAGRiderSurvey. Surveys also will be distributed on many providers’ vans and buses. Hard copies of the survey can be returned to PAG at 177 N. Church Ave., Ste. 405, Tucson, AZ 85701 by Friday, Feb. 24.

The results of the survey will be used in the update to PAG’s Transportation Coordination Plan, which identifies unmet transportation needs and proposes strategies to address those needs through the coordination of existing services. The Plan will include five to six strategies that transportation providers can pursue to create a more efficient network of transportation services and meet more needs of older adults and persons with disabilities. The Transportation Coordination Plan also includes an inventory of existing transportation resources in the region. The current Transportation Coordination Plan can be found on PAG’s website: http://pagnet.org/documents/HumanServices/CoordinatedPlan-2011-04.pdf

PAG’s partners in the PAG Rider Survey are Sun Van, Coyote Run, Intermountain Centers for Human Development, Catholic Community Services’ Community Living Program, PPEP, Encompass, Hope Inc., United Community Health Center, Easter Seals Blake Foundation’s Community Living Program, Easter Seals Blake Foundation’s SAGE Employment and Community Services Program, and Marana Health Center.

For more information, contact Jennifer O’Connor, a Senior Transportation Planner at Pima Association of Governments, at (520) 792-1093 or joconnor@pagnet.org

Pima Association of Governments is an association of local, state and tribal governments with a mission to build consensus among its members and the public on regional planning for transportation, energy, air quality and water quality. PAG’s staff gather and analyze data, provide accurate information, and coordinate an open and cooperative planning process to promote good decision-making for the region. Please visit www.PAGnet.org for more information.