

Regional Transportation Authority Regional Paratransit Service Plan

2040 RTP Open House

Thursday, May 14, 2009

RTA
Regional
Transportation
Authority



Current ADA Paratransit Service

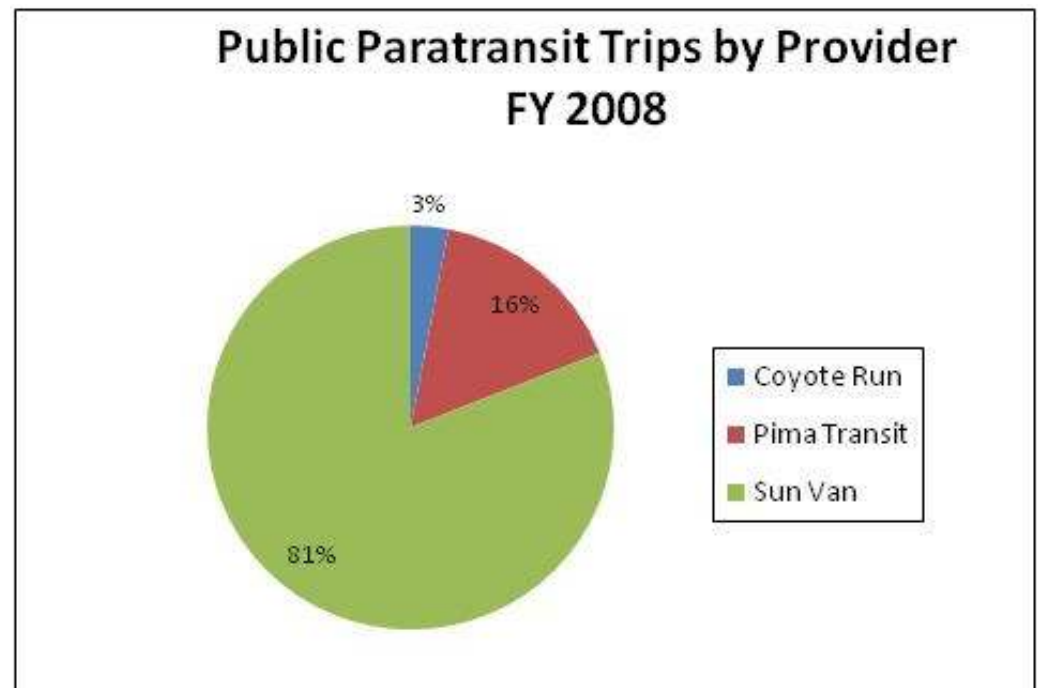
- ADA service $\frac{3}{4}$ of a mile around existing fixed route service (federal requirement)
- Paratransit users must be registered with City of Tucson Regional ADA Eligibility Office
- Sun Van currently the primary provider of ADA Paratransit service

Current Non-ADA Paratransit Service

- Non-ADA Paratransit service **beyond** the $\frac{3}{4}$ of a mile buffer around existing fixed route service (not federally required)
- Paratransit users must still be registered with City of Tucson Regional ADA Eligibility Office
- HandiCar and Coyote Run currently the primary providers of Non-ADA Paratransit service

Paratransit Service - Current Overview

- Sun Van (Van Tran) represents 81% of all public paratransit service provided
- Pima Transit – Handicar represents 16%
- Coyote Run represents 3%



Overall Plan Recommendations

- A **Mobility Management Entity** should be created to centralize call center/scheduling/dispatching services
- Eventually, all paratransit centralized to provide a 'one-stop-shop' for all aspects of paratransit service
- The Mobility Management Entity should also be the focal point for dissemination of information (marketing, communication with the public regarding the service, liaison to elected officials and governmental entities)
- The ADA service area would continue to include the $\frac{3}{4}$ mile buffer around fixed-route service and the non-ADA service area would continue to include the current expanded service area as well as defined urban areas

Comments/Questions